

ACKNOWLEDGEMENTS

I express my sincere thanks and gratitude to my esteemed Guide and Supervisor my research work **Dr. R.Chinnasamy**, M.Sc.,M.LI.Sc.,M.Phil.,PGDCA.,Ph.D, Head, Department of Library and Information Science Madurai Kamaraj University for his valuable guidance, encouragement, constant support and sincere advice throughout.

I express my gratitude to Thiru.M.Muniyasamy, Librarian, Pandian Saraswathi Yadav Engineering College, Sivaganga for his encouragement and blessings.

I also thank Dr.K.Paulraj, Principal, Serveit College of Education, Karur District for his valuable support.

I am grateful to Dr.S.Thanuskodi Head, Dr. R. Jeyasankar, Assistant Professor, Dept. of library and information science, Alagappa University, Karaikudi for their advice and sustained help.

I also thank Dr. A.Thirunavukkarasu, Librarian, Deputy Librarian and Assistant Librarians, Central Library, Alagappa University, Karaikudi for their valuable support.

My sincere thanks to Dr.S.Srinivasaragavan, Librarian and Head, Bharathithan University, Thiruvallur, Dr.B.Suresh, Librarian, Madurai Kamaraj University, Madurai, Dr. R.Sarangapani, Librarian, Dr. Thirunavukkarasu, Assistant Librarian, Bharathiyar University, Comibatore, Dr.A.Thirumagal, Librarian, Manonmaniam Sundaranar University, Thirunelveli, his encouragement and advice.

I am deeply indebted to Prof. P.Shanmugapriya M.A., M.A.,(Yoga), M.Phil., Assistant Professor in English, Latha Madavan Engineering College,

Madurai who has made English correction meticulously and Prof. J. Murugapandi M.Com., M.Phil., PGDCA., Lecturer in Commerce (SSC) G.T.N. Arts college, Dindigul who have helped me in typing and printing of thesis.

I thank my father Thiru D.Pandian, My mother Thirumathi P.Neelavathi, my wife Thirumathi B.Nalini and my wards Baby M.Sanjitha for their encouragement, love and affection.

My heartfelt thanks are also due to Mr. S.Aravind, M.Sc(IT), M.B.A., MLISc., M.Phil., PGDCA, Librarian i/c, G.T.N. Arts College, Dindigul for her encouragement and moral support for doing research.

It is not possible to spell out all the individuals who helped me in the research. So I take this opportunity to thank everyone connected with this research.

I thank and praise the God Almighty for the abundant mercies and eternal grace throughout my career.



❧ This thesis is dedicated to All My Teachers ❧

